

# RENNERT NEW YORK TESOL CENTER

## APPLICATION FORM

NOTE: Students must be at least 18 years of age, have a high school certificate and demonstrate capability for post-high school study; A Bachelor's degree is preferred.

### 1 PREPARE YOUR APPLICATION

- Application Form and Conditions of Participation Agreement; signed and dated. Include the 400-500 word essay for all courses 4 weeks or longer (excluding combined Refresher courses) (**pages 2-5 of this document**). For courses shorter than 4 weeks, the essay is NOT required; submit **pages 2-4** only.
- Language proficiency requirements apply for all courses. See the chart below for the minimum language requirement per course. This chart is a guideline only. Acceptance to the program is at the discretion of the Center. **NOTE: A test score is NOT necessary –your English proficiency will be assessed in the application process. However, you may submit an IELTS or Cambridge score with your application if you have one.**

Course Name	Rennert	CEFR	IELTS	Cambridge
SIT TESOL Certificate	Level 8	C1	7.0	CAE
SIT Best Practices in TESOL Certificate	Level 5	B1	4.0	PET
Teaching English to Young Learners Certificate (TEYL)	Level 5	B1	4.0	PET
Teaching Business English Certificate (TBE)	Level 7	B2	5.5	FCE
Refresher Course for English Teachers	Level 7	B2	5.5	FCE
TESOL/TEFL Practicum	Level 8	C1	7.0	CAE

- The TEYL, TBE and Refresher Courses require proof of an ESOL Teaching qualification to be submitted with application. (NOTE: Experience may be accepted in lieu of formal qualifications. Proof of employment and submissions of a lesson plan may be required).
- The TESOL/TEFL Practicum requires proof of completion of a 100+ hour TESOL/TEFL Certificate course to be submitted with application.
- Proof of completion of high school must be submitted with every application; a Bachelor's degree is preferred.
- Proof of completion of high school must be submitted in English. Documents must be translated and notarized if issued by a non-U.S. school. Rennert applicants may receive a discounted rate for using Rennert Translations services.

**2 SEND** Mail, fax or email your application packet (with a signed attachment) to:  
**Rennert New York TESOL Center**  
 211 E. 43rd St., 2nd Floor  
 New York, NY 10017  
 Fax: 212-867-7666 attention TESOL  
 Email: [tesol@rennert.com](mailto:tesol@rennert.com)

### 3 INTERVIEW

Once we receive your application, we will schedule a phone, Skype or in-person interview to assure that the program is a good fit for you.

### 4 REGISTRATION AND PAYMENT

Upon acceptance into the program, you will be sent an invoice. You should pay the non-refundable Registration Fee and the Materials Fee (for TESOL courses 4 weeks or longer only) within 7 days. Materials Fee is non-refundable after the start of the course.

**The tuition is payable in full two weeks prior to the course start date.**

### 5 ARRIVE

Upon arrival at the TESOL Center on your first day, you will be asked to take an ID photo and sign an Enrollment Agreement. This may also be signed in advance in person at the TESOL Center.

### ABOUT OUR PARTNER



**World Learning**  
SIT Graduate Institute

The World Learning SIT Graduate Institute (formerly the School for International Training), is a fully accredited American university offering master degree programs in language teacher education and intercultural management as well as more than 50 undergraduate study abroad programs.

SIT is well-known nationally and internationally for its work in language teacher education and has been training learner-oriented, culturally sensitive and humanistic language teachers in their Master of Arts in TESOL course for over 30 years.

SIT is part of the World Learning organization, which offers teacher training programs around the world, including Korea, the Middle East, the USA, South America, and Europe.

# RENNERT NEW YORK TESOL CENTER 2019 APPLICATION FORM

## Agent Information

AGENCY (where applicable) \_\_\_\_\_ AGENT NAME \_\_\_\_\_

## Personal Information

MALE  FEMALE

FAMILY NAME \_\_\_\_\_ GIVEN NAME \_\_\_\_\_

U.S. ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

PERMANENT ADDRESS (if different) \_\_\_\_\_ CITY \_\_\_\_\_ POSTAL CODE \_\_\_\_\_ COUNTRY \_\_\_\_\_

XXXXX-

TELEPHONE (home) \_\_\_\_\_ TELEPHONE (cell) \_\_\_\_\_ EMAIL \_\_\_\_\_ LAST 4 DIGITS SSN (U.S. Residents) \_\_\_\_\_

COUNTRY OF BIRTH \_\_\_\_\_ CITIZENSHIP \_\_\_\_\_ NATIVE LANGUAGE \_\_\_\_\_ DATE OF BIRTH (mm/dd/yy) \_\_\_\_\_

EMERGENCY CONTACT FULL NAME \_\_\_\_\_ PHONE \_\_\_\_\_ EMAIL \_\_\_\_\_








**How did you hear about Rennert?** (if the Internet please check all that apply)

AGENCY     FRIEND     FACEBOOK     GOOGLE     TWITTER     RENNERT WEBSITE     OTHER  
 NAVER     YELP     LINKEDIN     EMAIL

## Programs

Please check your program below

**Separate Enrollment Agreements must be completed for each course taken.**


Course Provided by	Course	Tuition*	Registration Fee*	Materials Fee**	Total	Hours	Weeks	Hours/week
 World Learning SIT Graduate Institute	SIT TESOL Certificate (Intensive)	\$2,595	\$100	\$100	\$2,795	120***	4	30***
 World Learning SIT Graduate Institute	SIT TESOL Certificate Weekend Extensive	\$2,595	\$100	\$100	\$2,795	120***	14	8.6***
 World Learning SIT Graduate Institute	SIT Best Practices in TESOL Certificate***	\$3,750	\$100	\$100	\$3,950	180***	6	30***
 Rennert New York TESOL Center	Teaching English to Young Learners ***	\$950	\$95	N/A	\$1,045	35	2	17.5
 Rennert New York TESOL Center	Refresher Course for English Teachers	\$850	\$85	N/A	\$935	35	2	17.5
 Rennert New York TESOL Center	Teaching Business English (TBE)	\$650	\$65	N/A	\$715	30	1	30
 Rennert New York TESOL Center	TESOL/TEFL Practicum	\$650	\$65	N/A	\$715	30***	1	30***




Course developed and certificate awarded by WL SIT Graduate Institute



Course developed and certificate awarded by Rennert New York TESOL Center

 The course requires a **high level of competence** in spoken and written English (able to credibly teach an advanced level English class) whether English is a first, second or foreign language.

 The course requires an **intermediate to high intermediate level** of competence in spoken and written English

\* Registration Fee is non-refundable. Is payable for 1st course taken only. Includes all TESOL courses taken within one year.  
 \*\* Materials Fee is non-refundable after the course start.  
 \*\*\*Due to the flexible nature of the courses, on-site hours typically total 160 for the SIT TESOL Certificate courses, 210 for the SIT Best Practices in TESOL course, and 48 for the TESOL/TEFL Practicum.  
 \* A 20% discount is offered on the first additional course booked and paid for by the end of a 4-14 week TESOL Certificate course. A 35% discount is offered to Rennert staff or faculty on all TESOL courses.

**First Choice** Enrollment Date(mm/dd/yy)

**Second Choice** Enrollment Date (if applicable)

**Accommodation**

**Will you need accommodation?** YES \_\_\_\_\_ NO \_\_\_\_\_

START DATE (mm/dd/yy) \_\_\_\_\_ END DATE (mm/dd/yy) \_\_\_\_\_

- A non-refundable Accommodations Fee of \$95 applies and must be paid at the time of registration.
- A 2-week housing deposit must be received to hold your reservation. All accommodations begin on Sunday and end on Saturday

**Please choose the type of accommodation**

**Homestay**

	Single	Double	For Homestays please answer the following questionnaire:
<b>Standard Brooklyn/Queens</b> (breakfast) +dinner 5 days +dinner 7 days			Yes      No
<b>Manhattan</b> (breakfast) +dinner 5 days			<ul style="list-style-type: none"> <li>▪ Do you smoke?</li> <li>▪ Can you live in the same household as a pet?</li> <li>▪ Can you live in the same household as young children?</li> <li>▪ Do you have any allergies? If yes, please list:</li> </ul>
<ul style="list-style-type: none"> <li>▪ Doubles are for students traveling together. If requesting a double room, please list the person you will share the room with:</li> </ul>			

**Residences**

	Single	Double
Economy -Vanderbilt YMCA		
Standard -92Y de Hirsch		
1760 Residence (summer only July 3-Aug 13)		

**Apartments**

Upper Manhattan East  
Midtown East Executive Apts.

**Please list second choice:**

**Additional Information**

**Visa Students**

<b>Will you need a form I-20?</b>	YES _____ NO _____	<b>Are you a transfer student?</b>	YES _____ NO _____	<b>Do you want your I-20 shipped by express mail?</b>	YES _____ NO _____	<ul style="list-style-type: none"> <li>▪ \$85 Express Mail fee applies</li> </ul>	<b>Are you a current Rennert New York language school student?</b>	YES _____ NO _____	<b>Will you need us to translate your transcripts?</b>	YES _____ NO _____
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**Educational Background**

School Attended	Degree/Diploma	Dates
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Language Learning Experience**

**Do you have experience learning other languages?** YES \_\_\_\_\_ NO \_\_\_\_\_

- If yes, which languages and for how long?

**Teaching Experience**

**Do you have any teaching experience?** YES \_\_\_\_\_ NO \_\_\_\_\_

- If yes, what have you taught, to whom and for how long?

**Other Information**

<b>Why do you want to take the TESOL course?</b>	<b>What do you plan to do with your certificate, if awarded?</b>	<b>Please share any other information that you would like the program staff to know.</b>
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# RENNERT NEW YORK TESOL CENTER

## CONDITIONS OF PARTICIPATION AGREEMENT

These conditions of participation represent the complete understanding with SIT (for applicable courses) and Rennert concerning their responsibility and liability for students' participation in the program. These conditions of participation supersede any previous or contemporaneous understandings with SIT (for applicable courses) and Rennert, whether written or oral, and cannot be changed except in writing and signed by an authorized officer or agent of SIT/Rennert. Should any provision or aspect of this agreement be found unenforceable, all remaining provisions of the agreement remain in full force and effect.

Should there be any dispute with SIT concerning participation in the course that would require the adjudication of a court of law, such dispute or lawsuit must be filed only in a court in Windham County, Vermont or in the United States District Court for the District of Vermont, to the exclusion of any other court or jurisdiction. This agreement shall be governed by the laws of the state of Vermont (without regard to its conflicts of law rules).

In anticipation of acceptance by Rennert and in consideration for being permitted to participate in the program, I agree to the terms of the "Conditions of Participation," and the Rennert policies as described below. I acknowledge that I have read them and understand them thoroughly, and represent that my agreement is wholly voluntary. I have shared the above information with any other parties responsible for payment of my fees or with related interest. I understand that, before signing this agreement, I have the right to consult with the advisor, counselor or attorney of my choice. I certify that I am 18 years of age or older and have successfully completed high school.

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FULL NAME

SIGNATURE

DATE (mm/dd/yy)

Please make a copy for your records and return this form to Rennert New York TESOL Center along with your application.

**Application Essay Question**

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**For 4-, 6-, and 14-week TESOL certificate courses only (excluding combined Refresher courses)**

Please write a 400–500 word essay on the following topic and send it in with your application. Please also attach a Word Document.

*A Harvard psychologist, Dr. David McClelland, has stated that the three ingredients to successful learning are: wanting to learn, knowing how to learn, and having a chance to learn. Discuss this in an essay using personal examples from your own learning (not limited to language learning).*

### Payment Methods

Methods of Payment include:

- Bank Wire Transfer to **Rennert International**  
Account #752181115  
JP Morgan Chase Bank  
270 Park Avenue  
New York, NY 10017, USA  
Swift Code CHASUS33  
Routing #/ABA 021000021.  
With no charges to beneficiary
- Check Drawn on a U.S. Bank, in USD, payable to Rennert International
- Credit Card: Visa, MasterCard, American Express, Discover
- Cash

### SCHEDULE OF PAYMENTS

The schedule of tuition payments, fees and all other charges and expenses necessary for completion of the course or program is:

- Express mailing fee is payable before I-20s are express mailed.
- Initial (non-refundable) deposit of Registration Fee and Materials Fee (where applicable) is payable 7 days after receiving invoice. If initial payment is not received at this time, registration will be cancelled.
- The balance (full tuition) is payable 14 days prior to course start.

NOTE: a certificate will not be given until all outstanding amounts have been received by the school. Includes payment for lost copy card, outstanding copy balance, tuition or other fees.

## Refund Policy

### FEES

Registration Fee is non-refundable (due at the time of acceptance into the program):

Course	2019 Fee
SIT TESOL Certificate	\$100
SIT Best Practices in TESOL Certificate	\$100
2-week Refresher Course for English Teachers	\$85
Teaching English to Young Learners (TEYL)	\$95
Teaching Business English (TBE)	\$65
TESOL/TEFL Practicum	\$65

**Materials Fee\*** \$100

**Express Mail Fee** is non-refundable \$85

\*Materials Fee is non-refundable after the start of the course.

### CANCELLATION OF COURSES BY RENNERT

Rennert may cancel a course due to low enrollments or for any other reason. In this event, any tuition and registration fees paid to Rennert, including any non-refundable monies, will be refunded. Students may also apply it to a future course within one year.

Students who have paid their tuition through an agency or another third party must apply to that agency/ third party for a refund.

### REJECTION OF APPLICANT

If an applicant is rejected for enrollment by Rennert a full refund of all tuition monies paid will be made to the applicant.

### ALL OTHER REFUNDS

Refunds owing are calculated according to the refund policy of NYSED BPSS and of the accrediting agency ACCT and whichever is more favorable to the student is applied.

Rennert requests that students submit a written notification of withdrawal for administrative purposes; however written notification is not required. For students who cancel prior to arrival or no-show, the Date of Determination is the date of notification of cancellation or the first scheduled day of class (no-show), whichever is earlier. For withdrawals or cancellations post-arrival, the Date of Determination is the date of notification of intention to withdraw/ cancel, or, in lieu of written or verbal notification, the date at which the student is deemed to have stopped attending in accordance with Rennert's attendance policy (i.e. when the student has missed more than 15% of the course) or the date at which a student is terminated in accordance with other school policies.

All refunds are made within 45 days of the Date of Determination.

Refunds for drops or withdrawals post-arrival are calculated based on the last date of attendance. When determining the number of weeks completed, if a student has attended at least one day of a week, this is considered a full week.

**The failure of a student to immediately notify the school director in writing of the student's intent to withdraw may delay a refund of tuition to the student pursuant to section 5002(3) of the Education Law (although determining the Date of Determination in accordance with Rennert's Attendance Policy always results in an earlier refund than by application of this section of the Education Law or by ACCT's attendance policy).**

Any student studying on a student visa wishing to shorten their enrolled program must leave the country within 15 days or transfer to another school at their next available start date. Refunds are calculated according to the Refund Policy.

### NYSED BPSS REFUND POLICY

#### REFUND POLICY COURSES 6 OR FEWER WEEKS

- A. A student who cancels within 7 days of signing the enrollment agreement but before instruction begins receives all monies returned with the exception of the non-refundable registration fee.
- B. Thereafter, a student will be liable for
  1. the non-refundable registration fee; plus
  2. the cost of any textbooks or supplies accepted; plus
  3. tuition liability as of the student's last date of physical attendance. Tuition liability is determined by the percentage of the program offered to the student.  
See refund table in the next column →
- C. The student refund may be more than that stated above if the accrediting agency refund policy results in a greater refund.

If termination occurs	School may keep
0-15% of the program	0%
16-30% of the program	25%
31-45% of the program	50%
46-60% of the program	75%
after 60% of the program	100%

## REFUND POLICY COURSES 7–14 WEEKS

- A.** A student who cancels within 7 days of signing the enrollment agreement but before instruction begins receives all monies returned with the exception of the non-refundable registration fee.
- B.** Thereafter, a student will be liable for
1. the **non-refundable registration fee** plus
  2. the **cost of any textbooks or supplies accepted** plus
  3. **tuition liability** as of the student's last date of physical attendance. Tuition liability is divided by the number of quarters in the program. Total tuition liability is limited to the quarter during which the student withdrew or was terminated, and any previous quarters completed.

If termination occurs	School may keep
Prior to or during the first week	0%
During the second week	25%
During the third week	50%
During the fourth week	75%
After the fourth week	100%

- C.** The student refund may be more than that stated above if the accrediting agency refund policy results in a greater refund.

## ACCET COMPLIANT REFUND POLICY

### Program Cancellation Prior to Start Date:

- All registrations must be paid in full prior to the start of class or the registration will be cancelled.
- For all program cancellations received prior to the program start date or because of visa denial, all tuition fees will be refunded, minus any nonrefundable fees (Registration Fee, Accommodation Placement Fee, Express Mail Fee, any Bank Charges) up to \$500. Registration fees for cancelled courses may be applied to future registrations in the same calendar year.

### Program Cancellation After Classes Begin:

- There are no program changes or refunds given on registrations of 4 weeks or fewer in duration.
- For courses longer than 4 weeks, refunds for course cancellations after the course has started are calculated based on the last date of attendance and refunds for program changes after the course has started are calculated based on the last date of attendance in the original program, as follows:
  - for cancellations or program changes when the last date of attendance is within the first 4 weeks, Rennert will retain the first 4 weeks' tuition and refund the remainder
  - for cancellations or program changes when the last date of attendance is after the 4th week but before or at the mid-point of their course, Rennert will retain a pro-rated amount of the tuition at the non-discounted rate.
  - for cancellations or program changes when the last date of attendance is after the mid-point of a course, no refund will be issued.
- For refund calculations, when determining the number of weeks, Rennert will consider a partial week the same as if a whole week were completed, provided the student was present at least one day during the scheduled week.

## Cancellation Policy

Cancellation requests may be made verbally or in written form. Written notification of intention to withdraw/ cancel is not required.

If an F-1 student cancels his/her course, the TESOL Center terminates their visa with an authorized early withdrawal. The student can either maintain status by transferring immediately to another F-1 approved school and begin their studies the next available start date within 5 months, or leave the country within 15 days. If the student is transferring then he/she must provide a copy of the signed transfer form and acceptance letter from the new school.

For program change visa students, as long as the new program ends after the date of the current program, then there is no change to visa status.

However, if the new program ends before the end date of the current program, then the student is terminated for authorized early withdrawal. The student can either transfer immediately to another F-1 approved school and begin their studies the next available start date within 5 months or leave the country within 15 days.

The files for cancelled students are kept in the yearly Cancelled Students file in the TESOL Office. Files for withdrawn students are kept in the file of the last course attended. If the student changes to a new program at an affiliated Rennert school, a new file is created for the student and the old file is kept in file of the last course attended.

## Acceptance Policy

For Application and Enrollment instructions, please see the first page of this application form.

All potential TESOL course students must be at least 18 years of age, have a high school certificate and demonstrate capability for post-high school study. A Bachelor's degree is preferred. Proof of completion of high school must be submitted with each application (e.g. a high school completion certificate, GED/TASC test results, or proof of university acceptance).

Applicants must have an interview before being accepted on to the course(s) which may include an assessment of English language level. A 400-500 word essay must be submitted and evaluated for the SIT TESOL Certificate and SIT Best Practices in TESOL certificate.

Language proficiency requirements apply for all courses; see the chart below for the minimum language requirement per course. This chart is a guideline only. Acceptance to the program is at the discretion of the Center.

Course Name	Rennert	CEFR	IELTS	Cambridge
SIT TESOL Certificate	Level 8	C1	7.0	CAE
SIT Best Practices in TESOL Certificate	Level 5	B1	4.0	PET
Teaching English to Young Learners Certificate (TEYL)	Level 5	B1	4.0	PET
Teaching Business English Certificate (TBE)	Level 7	B2	5.5	FCE
Refresher Course for English Teachers	Level 7	B2	5.5	FCE
TESOL/TEFL Practicum	Level 8	C1	7.0	CAE

The TEYL, TBE and Refresher Courses all require a teaching qualification and proof must be shown at the time of registration. Experience may be accepted in lieu of a teaching qualification. Proof of employment, such a letter from an employer and submission of a sample lesson plan are required in those circumstances. The sample lesson plan will be evaluated according to the rubric and this will be used in determining if a candidate is eligible to take the program.

The TESOL/TEFL Practicum requires proof of completion of a 100+ hour TESOL/TEFL Certificate course to be submitted with application.

Acceptance on to a TESOL course is provisional. When students arrive at Rennert New York language school for English studies, they take a Placement Test, which is more comprehensive than the TESOL Center Placement Test. The Placement Test includes listening, reading, and language (grammar and vocabulary) in use, in addition to speaking. If a student at the Rennert New York TESOL Center registers for an English course at Rennert New York Language School before their TESOL course and, on arrival, is placed in a lower level than that described above, based on the results of the Placement Test, and fails to reach the minimum Rennert level for their TESOL course by 2 weeks before the end of their English studies, then their TESOL course enrollment will be deferred until they reach the minimum Rennert level required.

If a student does not register for English beforehand at Rennert New York language school, but when they start their TESOL course their trainer feels that they might not have a high enough level of English to successfully complete the TESOL course, within the first 2 days of the course, they may be asked to take the English Placement Test. If they are placed at a



level lower than the minimum Rennert level described above, then they will need to take English at a language school and defer their TESOL course enrollment until they reach the minimum level required.

In all cases, if a student is asked to defer their TESOL course enrollment, they may transfer the funds paid towards the TESOL course at Rennert New York TESOL Center to Rennert New York Language School to be used to pay for their English studies, if they wish. Students may choose to study English at another language school, pursuant to Rennert’s standard policies about visas, transfers, program changes, refunds, etc.

Students who extend their studies to include another course or who return to the TESOL Center within ONE calendar year, do not need to go through the application and interview process again as long as they have the appropriate level of English. However, if the Conditions of Participation have been updated and/or changed since the student completed their previous application form, they are asked to resubmit an updated signed form. Students need to complete and sign a new Enrollment Agreement on the first day of each course taken.

NOTE: The Rennert New York TESOL Center does not discriminate on the basis of sex, race, ethnic origin, religion or any other basis.

For any students with special needs, the admissions process is the same. All reasonable accommodations are made. For example, if a student needs to use a screen reader, materials will be converted from tables to list formats to be compatible with the reader technology. Students are requested to make their special needs known prior to the course start so adequate preparations can be made by the first day of the course.

The TESOL Center is ADA (handicapped accessible) and there is an ADA (handicap accessible) restroom.

No financial aid is available.

## Attendance Policy

- Students are expected to attend all course sessions. Those who know in advance that they are unable to attend the whole course cannot be accepted. Students should understand that the course is a serious endeavor. In order to complete the demands of the course successfully, students should not expect to be able to work or attend to other commitments during the course. Attendance is an important part of satisfactory academic progress.
- The TESOL courses are all very intensive. This being the case, it is highly recommended that it be a top priority for the duration. It is possible for students to become overwhelmed when trying to juggle the demands of the course with other commitments. The TESOL course is an amazing opportunity and it is the goal of the school to assist students in taking full advantage of this while enjoying the experience.
- Attendance requirements:** No certificate will be granted (the normal refund policy will apply), if the student has missed more than:
  - two days in total (or equivalent for part-time courses) of the course for 4-week SIT TESOL Certificate (intensive) and Rennert TESOL Certificate courses and 14-week part-time SIT TESOL Certificate (extensive) course.
  - three days for 6-week SIT Best Practices in TESOL Certificate course.
  - more than 15% for shorter (TEYL, TBE and Refresher) courses.

Course	Total hours that can be missed
SIT TESOL Certificate	16
SIT Best Practices in TESOL Certificate	21
Teaching English to Young Learners (TEYL)	15% = 5 h. 15 min.
Teaching Business English (TBE)	15% = 4 h. 30 min.
Refresher Course for English (ESOL) Teachers	15% = 5 h. 15 min.
TESOL/TEFL Practicum	15% = 7 h. 12 min.

- For students enrolled in more than one course, an overall attendance of 85% must also be maintained.
- All students must maintain an overall attendance of at least 80% by

the time they complete their scheduled program in order to maintain their F-1 visa status. In the case that a student’s fails to meet the TESOL Center course attendance requirements, but still maintains an 80% overall attendance rate, the student will maintain their F-1 visa status, but will fail the TESOL Center Course. The normal refund policy will apply.

- For the F-1 visa attendance requirement, there are no excused absences. Students may miss up to 20% of their class. This 20% INCLUDES things such as being sick, going to the DMV, attending a job interview (for students legally able to work in the U.S.), testing, etc.
- Arriving late/ leaving early:** Students must not be late to class or leave early. Arriving late/ leaving early on a consistent basis is highly disruptive and lessens the overall effectiveness of the course for all students. When students arrive late to class or leave early they not only miss the material that has been presented, but they disrupt both the trainer and their fellow students. Students are also required to arrive to class promptly after the break time. Students may be asked to sign a pledge that they promise to be on time to class in order to create a positive learning environment for everyone. If a student arrives late or leaves early, the minutes that the student is not in class are counted as absent.
- The first full two days of any course cannot be missed. If this should occur, the student must withdraw. Refunds will be given in accordance with the Refund Policy.
- Consecutive Absence:** In accordance with the general attendance policy, consecutive absences of the following lengths will lead to immediate withdrawal and the normal refund policy will apply, except for absences due to documented serious medical reasons (see ‘Leave of Absence’ below):
  - 4-week SIT TESOL Certificate (intensive): 2 days
  - 14-week part-time SIT TESOL Certificate (extensive) course: 3 days
  - 6-week SIT Best Practices in TESOL Certificate course: 3 days
  - 10-day TEYL course: 2 days
  - 5-day TBE course: 1 day
  - 10-day Refresher Course for English (ESOL) Teachers course: 2 days
  - 6-day TESOL/TEFL Practicum: 1 day
- Tracking attendance:** Students will be marked absent for the exact period of time they are absent for, including any lateness (at the start of the day or after breaks) or any early departures. Attendance is calculated for exact time attended. For full-time courses, a ‘day’ is the scheduled number of hours for a day in the course minus one hour for lunch.
  - Attendance Warnings and/or a formal Records of Discussion are documented and kept in the student’s file according to the following schedule:

Course	Attendance warning given after # hours	Record of discussion completed after more than # hours
SIT TESOL Certificate (intensive)	7	10
SIT TESOL Certificate (extensive)	7	10
SIT Best Practices in TESOL Certificate	9	12
Teaching English to Young Learners	3	4
Teaching Business English	2	3
Refresher Course for English (ESOL) Teachers	3	4
TESOL/TEFL Practicum	3	5

- Checking Attendance:** Students may check their attendance at any time with the Deputy/ Head of Teacher Training.
- Appeals:** If a student does not agree with attendance data, they must submit a written appeal within a week after receiving the Attendance Warning. The Deputy/ Head of Teacher Training will review the Attendance Register completed by the trainer and make a final determination.



## LEAVE OF ABSENCE

- Leave of absences are not permitted in the middle of any TESOL course. If the student must take a prolonged absence (more than two days in total for 4-week courses longer (or equivalent for part-time courses); more than three days for 6-week courses; more than 15% absence for shorter courses), s/he must withdraw from the course. If the absence is due to serious medical reasons or a serious illness or a death in his/ her immediate family (spouse, sibling, parent or child) and s/he can provide evidence confirming the situation, the student can re-enroll in another course within 6 months without payment of further fees. The standard refund policy will apply (where applicable).
- For students enrolled in more than one TESOL course, leaves of absence may be granted **between** TESOL courses in an emergency situation such as serious illness or a death in the immediate family.
  - The leave of absence is limited to 5 months within their total enrollment at Rennert. Multiple leaves of absence may be permitted provided the total of the leaves does not exceed this limit.
  - An approved leave of absence may be extended for an additional period of time provided that the extension request meets all of the above requirements, and the total length of the leave of absence does not exceed the specified limit.
  - For courses that have a minimum language requirement, an extended absence of four weeks or more will require retesting upon reentry into the program.
  - Students must provide dated documentation proving the illness or death before the leave of absence approved can be approved by the Head of Teacher Training. If the student is leaving the country, he/ she must provide a copy of the plane ticket to the DSO so that the student's I-20 can be endorsed for travel.
  - A student must request the leave of absence in writing in advance of the beginning date of the leave of absence, unless unforeseen circumstances prevent the student from doing so. If a student does not request a leave of absence within a time frame consistent with the institution's consecutive absence policy, s/he must be withdrawn. The student must sign and date the leave of absence request and specify a reason for the leave in order for Rennert New York TESOL Center to have a reasonable expectation of the student's return within the time frame of the leave of absence as requested
- There are no additional charges to be paid for a leave of absence. However, if a student does not return by the date stated in their written request and no extension has been granted, their course(s) will be canceled and the standard refund policy will apply (where applicable).

## Conduct and Termination

### PARTICIPATION POLICY

Students are required to participate fully in all course components and to comply with all procedures and policies of the World Learning SIT Graduate Institute (SIT) (for the SIT courses) and the TESOL courses run at Rennert New York TESOL Center. A student who leaves any scheduled course activities without written authorization from the course trainers or Deputy/Head of Teacher Training will not be allowed to return and will be considered withdrawn. The normal refund policy will apply.

### DISMISSAL POLICY

In the event of serious or repeated misconduct or violation of school policy or U.S. law, SIT (where applicable) and Rennert, at their discretion, reserve the right to dismiss any students for any of the following reasons:

- failure to maintain F1 student visa status
- failure to participate fully in all program components
- failure to meet minimum attendance standards
- failure to observe published policies or procedures
- failure to disclose information requested by the School (e.g. health information), ill health that interferes with effective program participation, or conduct that is, in the sole judgment of the course trainers,
  - improper or offensive to the School, the hosting school, ESOL students, or other program students; or
  - potentially detrimental to the health and safety of the student or the health and safety of other students in the course; or

- inappropriate for the course or for study in a cross-cultural environment.
- Examples may include, but are not limited to
- use or sale of illegal drugs and alcohol on school property or accommodations
  - excessive alcohol consumption,
  - racist comments and unacceptable sexual behavior
  - physical or verbal intimidation, inappropriate gestures or harassment
  - Theft or destruction of school property, school accommodation or student property

If serious infractions occur in Rennert accommodations, the student will be immediately removed from the premises. Depending on the nature of the offense, the student will either be given a verbal or written warning by a School Director, which will go in his/her Student Record, or be immediately expelled from the school. In the case of a verbal or written warning, if a second infraction occurs involving the same student, the student will then be expelled from the school.

In the event of dismissal, the normal refund policy will apply.

## Satisfactory Academic Progress (SAP) Policy

- For all SIT courses, trainers meet with course students at the mid-point and at the end of each course to go over the course criteria/ performance objectives in detail (mid-course check-in). This is documented in the Participant Record Book.
- For all courses offered at the TESOL Center, trainers check-in with students at the mid-point of the course to give out a formal written Progress Report (for SIT courses this happens at the same time as the mid-course check-in) to update the student on their progress during the course. If the student has questions, they have the opportunity to discuss them with their trainer. A copy of the Progress Report is given to the student and a signed copy is kept in the student's file. If a student is in danger of failing at the time the Progress Report is given, a Record of Discussion is initiated.
- Progress Reports are given according to the following schedule:

Course	Progress Reports given by	SAP
SIT TESOL Certificate (intensive)	The end of the 2nd week	A minimum of a <b>2</b> in each category on the Progress Report
SIT TESOL Certificate (extensive)	The end of the 7th week	
SIT Best Practices in TESOL Certificate	The end of the 3rd week	
Teaching English to Young Learners	The end of the 1st week	
Teaching Business English	The end of the 2nd day of the course	
Refresher Course for English (ESOL) Teachers	The end of the 1st week	
TESOL/TEFL Practicum	The end of the 3rd day of the course	

- The TESOL Center is seriously committed to the academic progress of all its students. Therefore, in addition to the formal progress tracking detailed above, trainers informally check-in with students daily (before and after class) to answer any questions or communicate any concerns.
- Each TESOL course has specific criteria that must be met in order for the students to receive a certificate at the end of the course. These are detailed in the "Course Competencies and Grading System". In addition to specific requirements such as attendance, there is a detailed rubric.
  - For SIT courses, "In order to receive the certificate, a student must achieve an average of 3 in each major competency area." This is equivalent to "C" grade point average.
  - For the TESOL/TEFL Practicum, TEYL, and TBE courses, "In order to pass the course, students must meet/strongly meet the following criteria at least once during the course." This is equivalent to "C" grade point average.
  - For the Refresher Course for English (ESOL) Teachers, which is a professional development course, not a career course, "In order to pass the course students must complete all written and oral

course work and participate actively and respectfully in all workshop sessions.”

- At the end of each course, trainers create a transcript for each student that notes their final course grade (pass/fail).
- All course requirements must be met within one week of the final date of each course.
- If a student is in danger of failing to meet the criteria for successful completion of the course, no more than half-way through the course, the trainer meets with them to discuss their academic progress and completes a Record of Discussion (SAP Warning), which is signed by both trainer and student, a copy is given to the student and the original is kept in the student’s file.
- The Record of Discussion should include:
  - a statement that the student is not currently meeting the course standards, although they may still be able to do so
  - the specific course criteria/ performance objectives that are not currently being met to standard,
  - reasons why the course criteria/ performance objectives are not being met,
  - specific courses of action that students can take to get to standard,
  - a specific time frame for doing so (not to exceed one week after the end of the course (no additional payment can be taken for a one-week extension on any course work required)
  - consequences of failure to improve to standard (failure of the course)
- If a student is meeting course standards at the half-way point, but subsequently and before the course end demonstrates that they are not meeting all standards, the trainer must meet with them as soon as the lack of satisfactory academic progress is apparent and complete a Record of Discussion in order to give the student sufficient time to improve.
- If a student fails to meet the minimum standards described above, at the point at which it is impossible for them to pass the course (e.g. after a final practice teaching lesson) they will be issued with a final Record of Discussion notifying them of their failure to meet the course criteria and that s/he has failed to pass the course.
- For SIT courses, the Record of Discussions should be sent the SIT Training Director before being issued. For all courses, the Deputy/ Head of Teacher Training should be consulted before the Record of Discussion is given. For the SIT TESOL Certificate, an assessor from SIT comes at the beginning of the final week of the course. The assessor must be apprised of any students who are in danger of failing and they will observe them teach and review their work in order to support the trainer’s evaluation.
- **Appeals:** If a course student wishes to appeal a determination of ‘failing’ the course, then the following procedure must be followed. For SIT courses, there is an additional appeal process direct to SIT for any final determinations of failure (see Grievance Policy).
  - Appeals should be made in writing, preferably by email, to the Head of Teacher Training.
  - Students must provide substantiating documentation including a definitive statement as to why s/he failed to meet SAP standards and what has changed in the student’s situation that will allow him/her to meet SAP standards at the end of the next SAP evaluation
  - Due to the short nature of the TESOL courses, appeals should be made within 2 business days of receiving the Record of Discussion.
  - Due to the short nature of the TESOL courses, appeals will be reviewed by the Head of Teacher Training within 2 business days of receiving the written appeal and students will be notified in writing (by email) of the appeal decision.
  - An academic plan (detailed in the Record of Discussion) for the student is required before an appeal may be granted by Rennert New York TESOL Center (see details of Record of Discussion described above).
- If a student fails a TESOL course and the decision is not reversed on appeal, a student may take a TESOL course again, but needs to reapply as a new student and pay all applicable fees.
- No credit is given for prior study for any TESOL course at the TESOL Center or another institution. If a student is starting a TESOL course again because they had to withdraw due to documented medical reasons (see Leave of Absence) or because they failed and are taking the course again as a new student, all work must be completed anew and any work from the previous course is not recognized.

## OBTAINING THE CERTIFICATE

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Acceptance into the course is not a guarantee that a student receives the certificate. In order to graduate a student must meet minimum

attendance requirements and grade requirements (see details of each program).

If a student has not met the criteria for receiving the certificate, e.g. not completing practice teaching requirements (6 hours of individual assessed practice teaching) in the TESOL Certificate courses, or not completing written assignments on time or not achieving the required grade according to the course rubric (See Satisfactory Academic Progress (SAP) Policy) or not meeting the attendance requirement (see Attendance Policy), the student is not awarded the certificate, but rather is awarded a *Letter of Learning* instead. The *Letter of Learning* states that the student has failed to meet the course requirements and s/he is therefore not being awarded a certificate. The letter states what course work was successfully completed.

If trainers decide that a student’s English skills are inadequate to credibly teach Advanced level students for the *SIT TESOL Certificate course*, the student is not awarded the course certificate, but is awarded a *Letter of Learning* instead.

Transcripts and/ or certificates may be withheld until all course work is completed (in the case of an extension) including the course evaluation form, and all outstanding fees, including copy card replacement fees and tuition fees, are received by the school. At the end of a course, a student must return his/her copy access card in order to receive the certificate. In the case of a lost card, a replacement card costs \$25. This must be paid before the certificate may be received. At the beginning of the course, the copy access card has a specific allowance on it (see below for details; any unused portion of the allowance is NOT refunded upon completion of the course.

For the *SIT TESOL Certificate course* and *SIT Best Practices in TESOL Certificate course*, the allowance is \$50.00. This \$50.00 represents the equivalent of 850 B&W copies and 50 color copies (5c per B&W page /15c per color page). The *Teaching Business English Certificate course* allowance is \$15.00. The *Teaching English to Young Learners Certificate course* and TESOL/TEFL Practicum allowance is \$25.00. If more than this allowance is used throughout the duration of the course, a student is charged for additional copies/print outs (5c per B&W page /15c per color page). Any outstanding balance must be paid at the end of the course before the certificate may be received.

## MAKE UP WORK

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In the event of a serious illness or emergency, students must notify a trainer as soon as possible. Students must make up all missed work and practice teaching. Any notes from the missed class time, can be obtained from peers on the course. If a student misses a scheduled practice teaching class, the trainer reschedules the class within the course time frame e.g. by having an additional hour on another day. If a student is unable to complete a scheduled assignment, including the final portfolio by the end of the course, it may still be submitted and accepted, without penalty within one week of the final date of the course. After a week after the course end date, no work is accepted and a determination is then made as to whether the work that has been submitted meets the course requirements.

## REQUESTS FOR TRANSCRIPT/CERTIFICATE COPIES

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Transcripts are provided upon request. For SIT courses, replacement certificates may be requested, at an additional cost, to SIT directly. For Rennert TESOL Center courses, replacement certificates are provided upon request at no additional charge.

# Additional Programs, Fees and Policies

## HEALTH/TRAVEL INSURANCE

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If a student attends Rennert without health insurance, they understand that it is in his/her best interest to obtain insurance and that Guard.me Insurance can be purchased at any time through at the Student Services office. Rennert should be updated if the student purchases new health/ travel insurance during his/her course of study.

## ADDITIONAL FEES

Accommodation Placement Fee	\$95	Non-refundable registration fee for all accommodation placement
LaGuardia or JFK Airport	\$205	Optional one-way transfer to or from Manhattan, Brooklyn, Queens
Newark Airport	\$250	Optional one-way transfer to or from Brooklyn/Queens to Newark
Room Change Fee	\$85	Residence halls and apartments only

## ACCOMMODATION CHANGES OR CANCELLATION POLICIES

- Students must be at least 18 years old to stay in apartments and must sign the rules agreement before arrival.
- Rennert is not responsible for personal belongings or student guardianship. Rennert students are expected to conduct themselves as responsible adults.
- Accommodations are only available to Rennert students during their period of study. Overnight guests are not permitted.
- Students extending their housing must PAY IN FULL at the time of the extension. Requests must be received no later than Wednesday of the student's final week.

## ACCOMMODATION CANCELLATION POLICIES

### Prior to Start Date:

- Students cancelling accommodation more than 14 days before their scheduled arrival date will receive a full refund of all monies paid, minus any nonrefundable housing fees.
- Students cancelling accommodation less than 14 days before their scheduled arrival date will receive a refund based on the following conditions:
- Cancellations received less than 14 days but more than 7 days prior to the scheduled arrival date will receive a full refund of all monies paid, minus 1 week of the accommodation costs and minus any nonrefundable fees.
- Cancellations received less than 7 days prior to the scheduled arrival date will receive a full refund of all monies paid, minus 2 weeks of the accommodation costs and minus any nonrefundable fees.
- For cancellations due to visa denial, a refund is given for all monies paid, minus any nonrefundable housing fees (proof of visa denial must be provided).

### After Arrival:

- Students wishing to make a cancellation or change to any accommodation booking when the total booked stay is 4 weeks or less in duration will NOT be eligible for any refund.
- Students wishing to make a cancellation or change to any accommodation booking when the total stay booked is more than 4 weeks will be required to give a 4 week notice period before being eligible for any refund. The 4-week period will be calculated from the date the school received notice from the student.
- Refunds for cancellations or changes will be calculated based upon the remaining time in the accommodation reservation, minus the 4 week notice period and any nonrefundable fees

Non-refundable Housing Fees include Accommodation Placement Fees and Room Change Fees.

## AKA APARTMENT HOTELS

For these bookings, the following refund policy applies:

- For bookings of month or more, cancellation must be received 15 days prior to arrival to avoid a penalty of 15 nights of charges.
- For bookings of less than month, cancellation must be received 7 days prior to arrival to avoid a penalty of 50% of the total charges.

- No refund is available for changes or cancellations after arrival, in accordance with the cancellation policy for that property. We recommend making a shorter booking and extending if you are unsure.

## HOUSING EXTENSIONS

Students extending their housing must PAY IN FULL at the time of the extension. Requests must be received no later than **Wednesday** of the student's final week.

## PERSONAL DATA, PHOTOGRAPHY AND MEDIA AND LIABILITY POLICIES

### PERSONAL DATA

Each client's personal data will be processed by Rennert New York and Miami and Rennert NY TESOL Center, in the USA, primarily for the purpose of completing booking processes and providing the client with the products and services that they have ordered (including travel insurance coverage), and for customer service. Rennert also uses client information to register Students applying for F-1 status in the Student Exchange and Visitor Program (SEVP) database. Rennert may also inform the student of new offers, products and services which may be of interest (including by e-mail and SMS), and the student may unsubscribe at any time. Rennert does not share client personal data with any third party registries. Rennert processes client personal data in Rennert Language Schools Cancellation and Refund Policy Page 2 of 2 compliance with applicable data protection legislation and will respond to any client request in regard to their own personal data held by Rennert.

### PHOTOGRAPHY AND FILM MATERIAL

By accepting Rennert's terms and conditions, the client accepts that Rennert can freely use all photography, film and audio material that has been created by Rennert and/or by Rennert staff during the course, without asking further approval from the clients. Should any client wish to be exempt from the above, it must be notified to the center director.

### LIABILITY

Rennert is not liable for any loss, damage or injury to persons or property unless proven to be caused by willful negligence on the part of Rennert or its staff. Rennert will not be liable for any loss of services to be delivered due to acts, omissions, or accidents beyond the control of Rennert, including delays in travel services; compliance with government order, rule, direction or regulation; riots and/or civil commotion; war or hostilities; acts of terrorism; invasion; explosion, accident, fire, flood, lightning or storm; illness, widespread disease, epidemic or infection.

## QUESTIONS?

Contact us at:  
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